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## KINDNESS POLICY

Welcome to Goldsboro Pediatrics, PA. We strive to make a difference in the life of your child. We promise to treat your family with respect and kindness. If we ever do anything that would cause you to question our promise, please bring it to our attention immediately. We will remedy the situation. If we cannot fix your concerns because of unforeseen circumstances, we will let you know immediately. In return, we ask that you treat us and other families with respect and kindness. Let's agree not to yell, curse, threaten or in any way act in a manner that our children would view as unkind or threatening. This request shall also apply to telephone calls and written communications to our office staff and clinicians.

Please sign below to verify you understand our policy. Goldsboro Pediatrics has zero tolerance for breaking this policy. Violations will result in immediate transfer of care to another health care provider of your choice. We will provide up to 30 days for emergency care while you are completing this transfer of care.

Thank you for your support in making Goldsboro Pediatrics a wholesome and safe, family-centered environment.

Patient Name: \_\_\_\_\_ Account #: \_\_\_\_\_

Signed: \_\_\_\_\_ Relationship: \_\_\_\_\_

Printed name: \_\_\_\_\_ Date: \_\_\_\_\_